




CARSON-NEWMAN UNIVERSITY
GRADUATE STUDIES IN COUNSELING
Assessment System Data Point 4.3
Exit Survey Report
2021 - 2022 Summary Results

GSC students complete an Exit Survey during the last semester of their training. The purpose of the survey is to collect student perception and feedback on the academic program (admission, program, faculty advising, etc.), various student services (e.g., library, technology, etc.), and overall counselor preparation.

IMPLICATIONS: As GSC students complete their counselor training and prepare to transition into the profession, they report high levels of satisfaction with the quality of counselor education they received at Carson-Newman. They also reflect high levels of confidence in their abilities to meet the demands and expectations of the counseling profession. They indicate where GSC faculty might improve some technology services and increase communication, especially around advising.

Program Completed:

	Clinical Mental Health	7
	Professional School Counseling	5
	Dual (MSC/EdS)	1



Member of Chi Sigma Iota Chapter at Carson-Newman:

● Yes	5
● No	8



Attended Smoky Mountain Counseling Association Meetings:

● Yes	9
● No	4



Attended Tennessee Counseling Association Annual Conference:

● Yes	7
● No	6



Attended Other state-wide counseling events:

● Yes	2
● No	11



Attended Other national counseling association events:

● Yes	2
● No	11



Additional Comments:

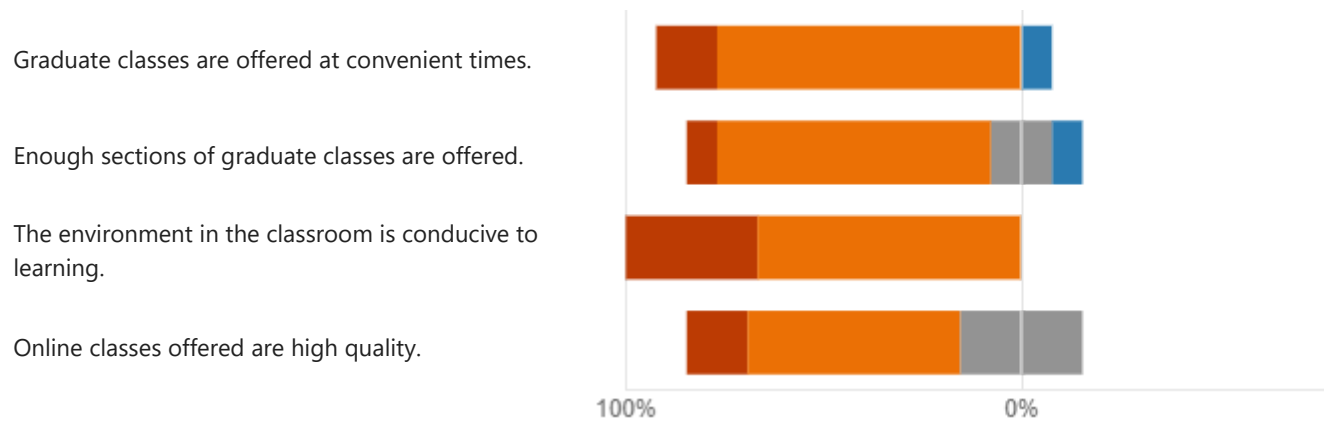
I personally enjoyed the professional activities I took part in, I wish more students had done the same-- it would have been even better.

More weekend zoom meeting and moving times later in the day. I have had several I wanted to attend, but could not due to school day obligations.

In my experience, I would have liked to see more webinars/presentations related to school counseling.

Overall Program Delivery

■ Strongly Agree ■ Agree ■ Neutral/NA ■ Disagree ■ Strongly disagree



How could the program be improved? Comments from Surveys

More opportunities to receive workshop training at school with guest speakers and bringing more people in to do workshops to help with practicum/internship hours.

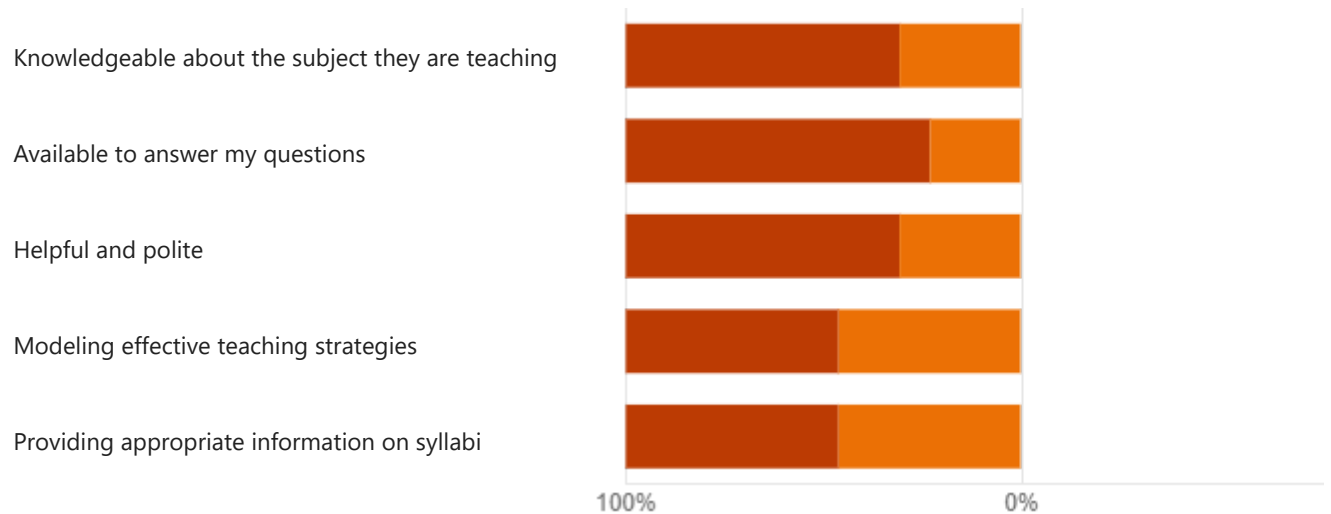
Overall I had a really great experience. I wish there was a bit more diversity among the students but I don't know if perhaps there aren't very many diverse students applying.

Improve systems for tracking and reporting hours and contacts for clinical experiences (i.e. move to all electronic files and update forms so that language is not specific to school counselors).

Better communication overall, especially at the beginning of the program.

The Core GSC Faculty Are:

Strongly Agree Agree Neutral/NA Disagree Strongly disagree



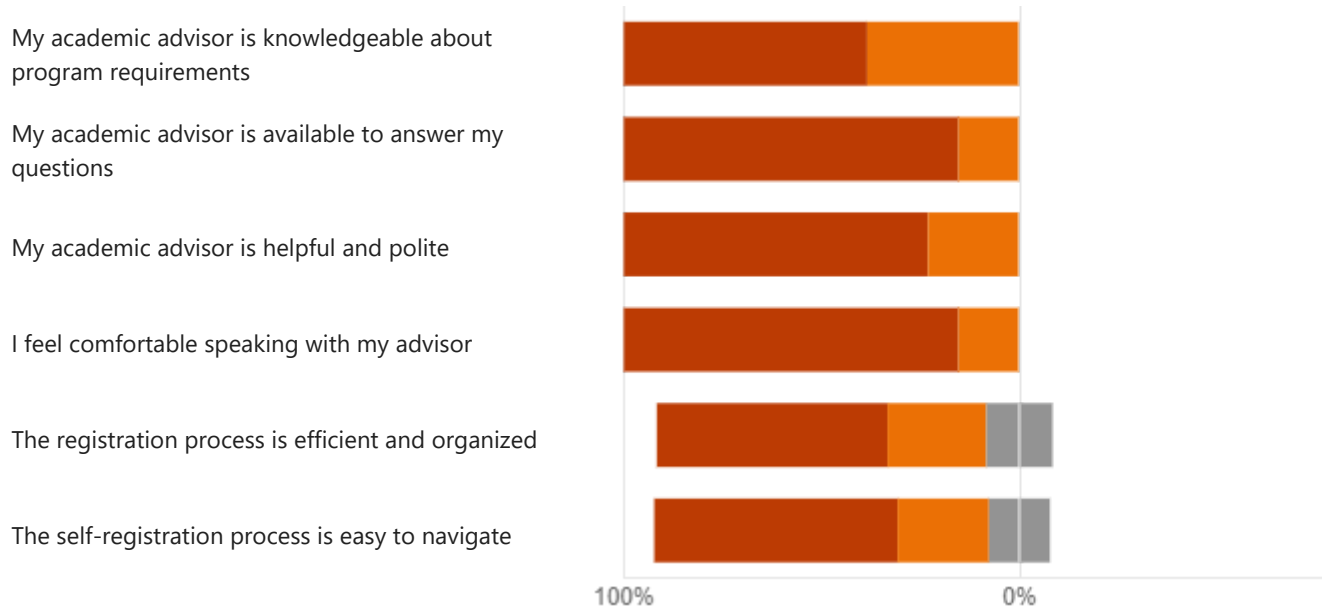
How can faculty improve their services to students? Comments from surveys.

I found the faculty to be helpful and easy to approach. I would have liked to receive more feedback/constructive criticism at times but overall the faculty really made my experience in the program a positive one.

The faculty is amazing! One suggestion I would have is for professors to be more vocal with their non-specialty track. 97% of the time, the professors did a wonderful job at helping students see the application within their given concentration, but sometimes it felt like the school counseling students had to do a lot of the connecting and weeding themselves in core classes.

Advising and Registration:

Strongly Agree Agree Neutral/NA Disagree Strongly Disagree



How could advising services be improved? Comments from surveys.

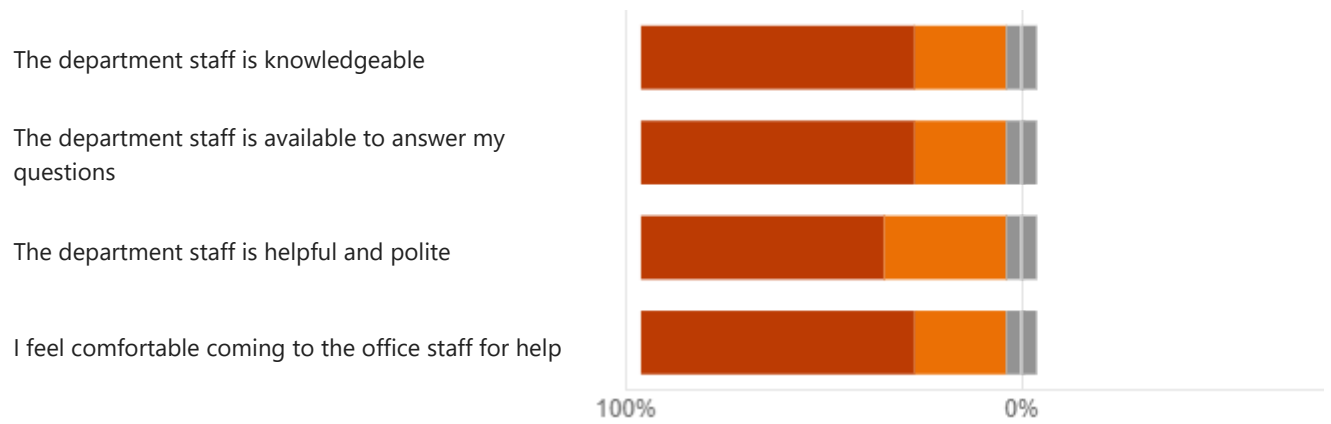
The only complaint I have is that CN is so outdated in technology. It would be nice to be more up to date with the technology that is offered through different universities.

Registration and other online administrative services are clunky and seemed to change platforms several times throughout my time in the program.

Better communication is needed from advisors.

Department Staff:

■ Strongly Agree ■ Agree ■ Neutral/NA ■ Disagree ■ Strongly disagree



How could the department staff services be improved? Comments from surveys.

I did not have any issue with department staff or their services.

No improvements needed.

GSC Goals: The overall goal of the GSC programs is to provide a sequence of experiences that will help a counselor to develop into a professional leader with a strong professional identity. To that end, we have established the following goals. Please respond as to how well you feel you are able to meet these goals after having complete your program.

■ Strongly Agree
 ■ Agree
 ■ Disagree
 ■ Strongly disagree
 ■ NA

